

Support



Limited Warranty

Pool Tool Company warrants all new Pool Tool products against defects resulting from faulty workmanship or materials for a period of one year from the date of original purchase. Pool Tool will replace or repair at its option any product established to be so defective with a product of like size and shape.

This warranty is effective only for the benefit of the original purchaser (and user) and only if the following procedure is followed:

1. Within thirty (30) days after noticing the defect, notify Pool Tool in writing of alleged defect by Fax (805) 644-4711 or E-Mail to pooltoolinc@sbcglobal.net.
2. Upon receiving an RGA from Pool Tool, return the defective product together with proof of purchase or at the option of Pool Tool, make the defective product available for inspection.
3. Claims for labor costs and other charges resulting from the use of Pool Tool products are not covered by this warranty.
4. After Pool Tool repairs or replaces the product it will ship back to the purchaser, postage prepaid.

This warranty only applies to products that are not altered or damaged or used beyond their intended use. This warranty is in lieu of all other warranties express or implied of merchantability or fitness for a particular purpose which would otherwise extend beyond the warranties specified herein. This warranty specifically excludes incidental or consequential damages of any kind. However, some states do not allow exclusion or limitation of implied warranties or incidental or consequential damages, so the above limitations may not apply.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.